

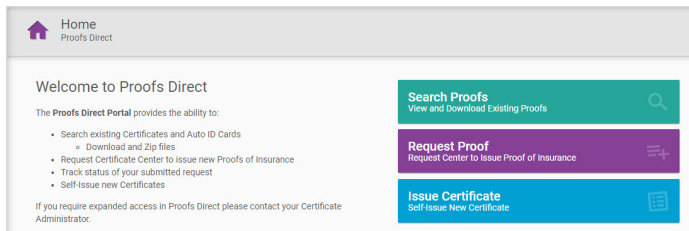
Proofs Direct

At Willis Towers Watson, we take pride in delivering a client experience backed by excellence in our people, our processes and our technology. We strive to be an industry leader that our clients can count on to help them address their people and risk issues and unlock potential. For us, that means we are continuously improving processes, communication and employee knowledge to exceed our customer’s expectations in timeliness and quality – welcome to Proofs Direct, Willis Towers Watson’s certificate portal. Get ready for a user experience that puts the power into the hands of the client and their Willis Towers Watson teams, making issuing and approving certificates easy. Read on to learn more about the portal!

Portal features

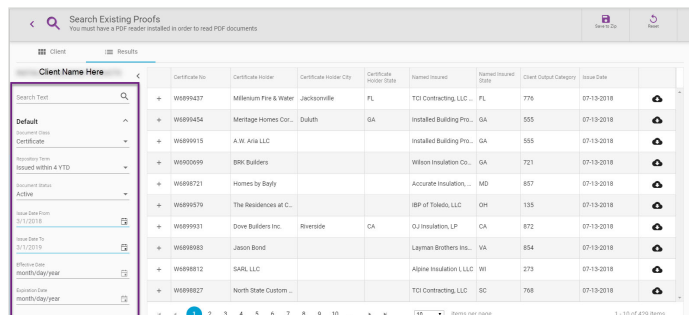
Accessing Proofs Direct

You can access Proofs Direct on your web browser at proofsdirect.willistowerswatson.com. Users must have a username and password to login.



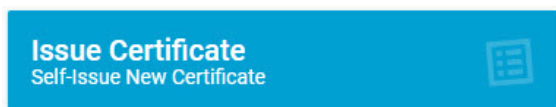
Searching capabilities

Searching for certificates is primarily performed via “Text Search”. Results can be narrowed by selecting “Facets”, much like consumer sites provide.



Self-issuance of standard certificates

Users can issue standard certificates directly from the portal in situations where the certificate needed does not require any special language or modification to policy limits.

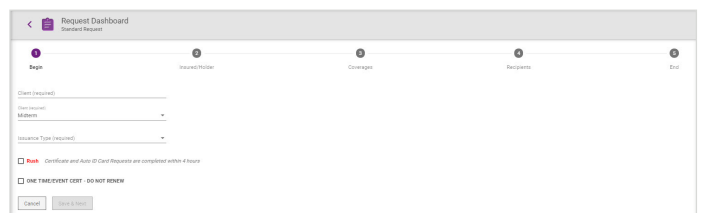


Supported browsers and versions

Browser	Version
Chrome	73.0.3683.86 or higher
Microsoft Edge	41.16299.1004.0 or higher Microsoft EdgeHTML 16.16299 or higher
Mozilla	66.0.3 or higher
Safari	12.1 (12607.1.40.1.5) or higher

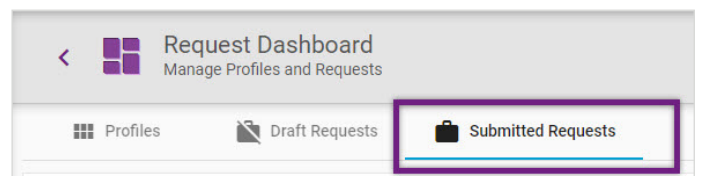
Preference based request form options

Requestors of certificates have the option of submitting a “Quick Request” or a “Standard Request” depending upon the format of information already gathered for request details. The account ID and name pre-populate for both request types which reduces handling time on submission and completion.



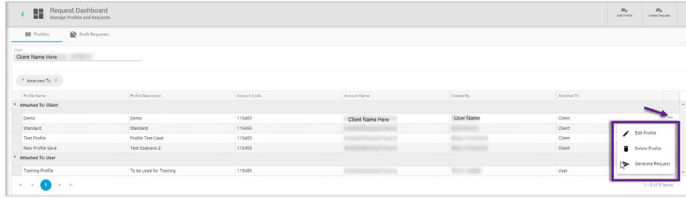
Track submitted requests

Once a certificate request has been submitted, the requestor can view its status, including when it has been completed. Requestors can also send notes and communicate directly from the submitted request in the event more information needs to be provided or a follow up should be sent.



Retrieve previously created request profiles

Request profile functionality has been added to allow clients the ability to save frequently used request data. These can be saved at a client or user level depending on the security available.



Please note that certificate requests can still be made via email at certificates@willistowerswatson.com. However, this may cause an increase in turnaround time.

Willis Towers Watson Certificate Center

26 Century Blvd, Nashville, TN 37214

Phone: +1 877 945 7378

Fax: +1 888 467 2378

certificates@willistowerswatson.com

Hours of operation: 7:00 a.m. to 7:00 p.m. (Central time)

Certificate Portal available 24/7 hours

About Willis Towers Watson

Willis Towers Watson (NASDAQ: WLTW) is a leading global advisory, broking and solutions company that helps clients around the world turn risk into a path for growth. With roots dating to 1828, Willis Towers Watson has 45,000 employees serving more than 140 countries and markets. We design and deliver solutions that manage risk, optimize benefits, cultivate talent, and expand the power of capital to protect and strengthen institutions and individuals. Our unique perspective allows us to see the critical intersections between talent, assets and ideas – the dynamic formula that drives business performance. Together, we unlock potential. Learn more at willistowerswatson.com.



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